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🌐 www.derekgrimes.com

Derek
Grimes

SENIOR INFRASTRUCTURE ENGINEER

EDUCATION

Sept 2012 – Aug 2014

Master of Business Administration
WORCESTER STATE UNIVERSITY

Sept 2010 – Nov 2014

Bachelor of Business Administration
BECKER COLLEGE

SKILLS

Docker / Kubernetes

Automation
Puppet / Foreman

Log Analysis
SumoLogic, CloudWatch

LBALS, SSL, Certs

CI/CD
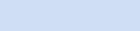Bamboo, Jenkins

PowerShell, Python

Windows / Linux

Monitoring
Zabbix, Grafana, New Relic

Git

AWS / Azure

PROFILE

Hi there, my name is Derek! I'm an engineer with 12+ years' experience in sys/devops. I've held positions in several disciplines and excelled in SysAdmin, NetAdmin, Technical Sales, DevOps, Infrastructure, Site Reliability, and ReleaseOps roles. I've also managed teams as a technical manager and team lead. I have a proven track record delivering meaningful products and positive change. I'm driven, dedicated, detail-oriented, and have a passion for problem solving technical challenges.

EMPLOYMENT HISTORY

June 2017 – Present   PrismHR

SR. INFRASTRUCTURE ENGINEER & RELEASE OPS TEAM LEAD

- Manage a team of junior and principal engineers towards successful quarterly/monthly releases, and hotfixes while keeping all major projects on track and key deliverables met while utilizing agile methodologies
- Implemented build, test, deploy CI/CD automation for Docker infrastructure to allow QA teams to deploy updated stacks independently with consistent configuration and high availability
- Developed automated scheduled process for overnight cloning data to an isolated test area which eliminated the need for nightly overnight work for operations team
- Identify and resolve full application stack problems end-to-end including load balancing, networking, firewall, front-end, data access layer, backend, and third-party hosted services (AWS, Azure)
- Provide professional services directly to on-premise customers (CIOs and Engineers) setting up our application on their infrastructure
- Administer system and application health monitoring tools, and log management systems resulting in 99.99% uptime.
- Experienced in DR plan creation and annual testing, SOC-2 compliance and change management procedures

INFRASTRUCTURE ENGINEER

- Implemented process improvements, automated tasks, enforced compliance standards, and ensured on-time error-free delivery of SaaS services
- Supported infrastructure services in all areas including storage, networking, load balancing, operating systems, directory services, backup and restore
- Developed puppet modules for automation of installation of dependent software to web servers and databases including standardizing configurations

Sept. 2017 – May 2020   Marshall Street Disc Golf

SR. DEVOPS ENGINEER

- Led migration of entire inventory system and ecommerce solution to new platform utilizing API for synchronization of website and store inventory
- Managed additional resources to "divide and conquer" various challenges such as UX/UI, reporting tools, SEO, etc.
- Implemented failover solutions to various microservices
- Setup synthetic tests for full functionality testing on front end
- Developed custom reporting solutions in Python, and data-correction tools in PowerShell

June 2009 – June 2017   Tantasqua Regional School District

ASSISTANT DIRECTOR OF TECHNOLOGY

- Implemented full MDM solution for 1000's of mobile devices and 1-to-1 program
- Implemented and facilitated monthly Leadership Committee to increase communication between technology dept, teachers, staff and students
- Installed and managed of seven-figure enterprise networking, telephony, and wireless LAN infrastructure upgrades district-wide